

# APPLE-DEVICE-SUPPORT<sup>Q&As</sup>

Apple Device Support Exam (SUP-2024)

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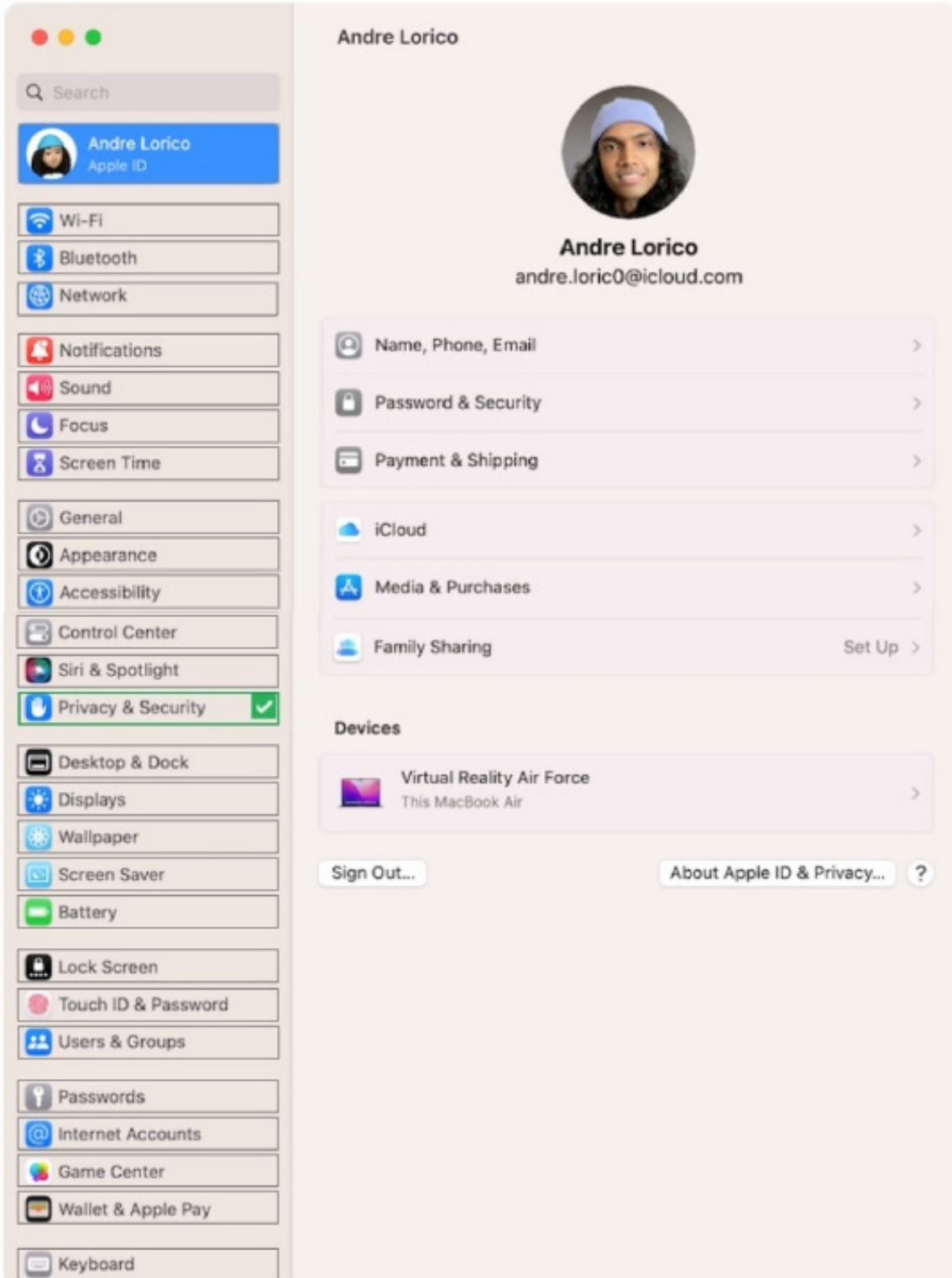
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## QUESTION 1

Select the setting in the sidebar that you should use to turn on firewall on your Mac.

Hot Area:



Correct Answer:



Turn on firewall protection

On your Mac, choose Apple menu > System Settings, click Network in the sidebar, then click Firewall. (You may need to scroll down.) Turn on Firewall.

[https://support.apple.com/en-in/guide/machelp/mh34041/mac#:~:text=Turn%20on%20firewall%20protection,may%20need%20to%20scroll%20down.\)andtext=Turn%20on%20Firewall](https://support.apple.com/en-in/guide/machelp/mh34041/mac#:~:text=Turn%20on%20firewall%20protection,may%20need%20to%20scroll%20down.)andtext=Turn%20on%20Firewall).

## QUESTION 2

Guillermo is a designer for ACME, Inc. He uses his 12.9-inch iPad Pro to create marketing materials and do color grading.

Which iPadOS feature should Guillermo use to allow his 12.9-inch iPad Pro to accurately display colors for common color standards?

- A. Display Zoom
- B. True Tone
- C. ColorSync
- D. Reference Mode

Correct Answer: D

Explanation: Reference Mode is a display mode for professional content creation workflows, like color grading, editing, and content review, where accurate colors and consistent image quality are critical. Reference Mode enables the 12.9-inch iPad Pro with Liquid Retina XDR display to deliver reference color for popular color standards and video formats, such as BT.709, sRGB, HDR10, Dolby Vision, and more. It also disables all dynamic display adjustments for ambient surround, such as True Tone, Auto-Brightness, and Night Shift. Guillermo can use Reference Mode to match the color requirements of his workflow and ensure that his marketing materials and color grading are accurate and consistent. He can also use Reference Mode with Sidecar to use his iPad Pro as a secondary reference display for his Mac. References: Use Reference Mode on your iPad Pro, iPadOS 16: These are the new features exclusive to M1 iPads

## QUESTION 3

How can you control who can discover your iPhone or iPad when it's within AirDrop range?

- A. Set AirDrop to Contacts Only.
- B. Require a verification code from the other device in Password and Security settings.
- C. Turn off AirDrop in Privacy settings.

Correct Answer: A

Explanation: According to the Apple Device Support Reference Materials, you can control who can discover your iPhone or iPad when it's within AirDrop range by setting AirDrop to Contacts Only<sup>1</sup>. This means that only people in your Contacts app can see your device and send you content via AirDrop. You can also set AirDrop to Receiving Off, which means that no one can see your device or send you content via AirDrop<sup>1</sup>. The other two options, B and C, are not correct because they are not related to AirDrop settings. Requiring a verification code from the other device in Password and Security settings is a feature that helps you sign in to your Apple ID account on a new device<sup>2</sup>. Turning off AirDrop in Privacy settings is not possible, as AirDrop is not listed under Privacy settings<sup>3</sup>. References: 1: How to use AirDrop on your iPhone or iPad - Apple Support, Section "How to adjust AirDrop settings". 2: Sign in with your Apple ID - Apple Support, Section "Use a verification code with two-factor authentication". 3: Privacy settings on iPhone - Apple Support

## QUESTION 4

What does Find My use to locate lost or missing devices?

- A. Bluetooth
- B. Cellular Data
- C. Built in trackers
- D. Wi-Fi

Correct Answer: A

Explanation: Find My uses Bluetooth signals from nearby Apple devices to locate lost or missing devices, even when they're offline. This feature is called Find My network, and it creates a secure and anonymous network of hundreds of millions of Apple devices that can help find each other. When you mark your device as lost, it sends out a secure Bluetooth beacon that can be detected by other Apple devices nearby. Those devices relay the location of your device to iCloud so you can see it on a map. Find My network respects your privacy and does not reveal any personal information or location data to anyone. Find My also uses Wi-Fi and cellular data to locate devices that are online and have Location Services enabled. References: Find My network overview - Apple Support, Locate a device in Find My on iPhone - Apple Support

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## QUESTION 5

Which folders normally appear at the root level of the storage volume in the Finder on a Mac?

- A. Applications, Documents, System, and Users
- B. Library, Network, System, and Volumes
- C. Documents, Library, System, and Users
- D. Applications, Library, System, and Users

Correct Answer: D

Explanation: This is the correct answer because these are the four folders that normally appear at the root level of the storage volume in the Finder on a Mac. The root level is the topmost level of the filesystem hierarchy, denoted by /. The Applications folder contains all the applications installed on the Mac, the Library folder contains system and user preferences, the System folder contains the operating system files, and the Users folder contains the home folders of each user account. These folders are essential for the functioning and organization of the Mac, and they should not be modified or deleted without a good reason. References: Access the Root Directory in Mac OS X in 4 Ways Quickly, Unix filesystem -Wikipedia, Working with APFS Volume Groups | Carbon Copy Cloner - Bombich

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