

APPLE-DEVICE-SUPPORT^{Q&As}

Apple Device Support Exam (SUP-2024)

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QUESTION 1

You\\'re reviewing the manual page for the defaults command in Terminal.

What should you do to exit a manual page in the Terminal window?

- A. Press the Esc key
- B. Press the Control-X keys
- C. Type Exit and Press the Return key
- D. Press the Q key

Correct Answer: D

Explanation: The Q key is the universal shortcut to quit or exit a manual page in the Terminal window. The manual page, or man page, is a document that provides information about a command or utility in the Unix-like operating systems. The man command is used to display the man page for a given command or topic. The man command uses a pager program, such as less or more, to display the man page in the Terminal window. A pager program allows the user to scroll through the text file one page, line, or half-page at a time. To exit the pager program and return to the shell prompt, the user needs to press the Q key. This is the same for any other program that invokes the pager program, such as git log or git diff. The Q key stands for quit, and it is easy to remember for Mac users who are familiar with the Command + Q shortcut to quit an application. References: = How to escape out of the MAN screen or page in UNIX?, How to Exit the MAN Command and Quit Man Pages Properly, How to Quit the MAN Command and Exit Man Pages Properly, How to jump to the end of a `man\\' page

QUESTION 2

Scenario

You\\'re trying to connect a podcasting microphone to your MacBook Air. You\\'re using the Apple USB-C Digital AV Multiport Adapter connected to a standard USB A to B cable that connects to the microphone. You open Sound in System Settings and click the input tab. but the microphone doesn\\'t appear in the sound input device list.

Sound Effects	
Alert sound	Breeze 🗘 🕞
Play sound effects through	MacBook Air Speakers 🗘
Alert volume	◄ ! !
Play sound on startup	
Play user interface sound effe	ects
Play feedback when volume is	s changed
Output & Input	
Output & Input Output	Input
Output & Input Output	Input
Output & Input Output Name MacBook Air Microphone	Input Type Built-in
Output & Input Output Name MacBook Air Microphone iPhone 13 Microphone	Input Type Built-in Continuity Camera

What should you use to verify that your Mac has successfully connected to the microphone?

- A. The microphone\\'s power light
- B. VoiceOver Utility > Sound > Input Device > USB CODEC
- C. System Information > Hardware > USB
- D. The device driver settings

Correct Answer: C

Explanation: To verify that your Mac has successfully connected to the microphone, you should use the System Information app to check the USB devices connected to your Mac. The System Information app provides detailed information about your Mac hardware, software, and devices. You can access the System Information app by choosing Apple menu > About This Mac, then clicking System Report. In the System Information window, select Hardware > USB from the sidebar. You should see your microphone listed under the USB Device Tree, along with its product ID, vendor ID, speed, and other details. If you don\\'t see your microphone, try disconnecting and reconnecting it, or using a different USB port or cable. References: How to use System Information on your Mac - Apple Support, USB-C Digital AV Multiport Adapter - Apple

QUESTION 3

Which folders normally appear at the root level of the storage volume in the Finder on a Mac?

- A. Applications, Documents, System, and Users
- B. Library, Network, System, and Volumes
- C. Documents, Library, System, and Users
- D. Applications, Library, System, and Users

Correct Answer: D

Explanation: This is the correct answer because these are the four folders that normally appear at the root level of the storage volume in the Finder on a Mac. The root level is the topmost level of the filesystem hierarchy, denoted by /. The Applications folder contains all the applications installed on the Mac, the Library folder contains system and user preferences, the System folder contains the operating system files, and the Users folder contains the home folders of each user account. These folders are essential for the functioning and organization of the Mac, and they should not be modified or deleted without a good reason. References: Access the Root Directory in Mac OS X in 4 Ways Quickly, Unix filesystem -Wikipedia, Working with APFS Volume Groups | Carbon Copy Cloner - Bombich

QUESTION 4

Which macOS Recovery feature is available ONLY on Mac computers with Apple silicon from the macOS Recovery Utilities menu in macOS?

- A. Recovery diagnostics
- B. Recovery log
- C. Share disk
- D. Startup Security Utility

Correct Answer: C

Explanation: Share disk is a macOS Recovery feature that allows you to share the internal storage of your Mac with Apple silicon as an external drive with another Mac. This feature is useful for transferring files between two Macs, or for troubleshooting issues with your Mac with Apple silicon. Share disk is only available on Mac computers with Apple silicon, and it requires a Thunderbolt or USB cable to connect the two Macs. To use Share disk, you need to start up your Mac with Apple silicon in macOS Recovery, then choose Utilities > Share Disk. On the other Mac, you can access the shared disk from the Finder or Disk Utility. References: = Use macOS Recovery on a Mac with Apple silicon, How to access macOS Recovery on Apple Silicon M1 Mac, Apple Silicon Macs to Feature New Boot and Recovery Interface, New Mac ..., How to Enter Recovery Mode on a Mac with Apple Silicon

QUESTION 5

How can you use AirPlay to share content exclusively with a specific individual from your Apple iPhone and Mac?

A. Allow Airplay for anyone in the same network

B. Allow Airplay for everyone

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C. Allow Airplay for Current use

Correct Answer: C

Explanation: To use AirPlay to share content exclusively with a specific individual from your Apple iPhone and Mac, you need to set the "Allow AirPlay for" option to "Current user" on your Mac. This option allows only devices where you\\'re signed in with the same Apple ID as on the Mac to stream to the Mac. To set this option, you need to go to System Preferences > Sharing and click on "AirPlay Receiver" in the list that appears on the left. Then, choose "Current user" from the menu next to "Allow AirPlay for". After that, you can use AirPlay to stream or mirror content from your iPhone to your Mac by tapping the AirPlay button in the app that you\\'re using or in Control Center1234. References: = Apple - Support Manuals, macOS User Guide, Set up your Mac to be an AirPlay receiver; Apple - Support - Manuals, Use AirPlay to stream video or mirror the screen of your iPhone; How to AirPlay From iPhone or iPad to Your Mac - How-To Geek; How to Use AirPlay (Screen Mirroring) on a Mac - How-To Geek.

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