9L0-415^{Q&As}

OS X Support Essentials 10.9

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QUESTION 1

In OS X, Disk Utility can create file archives in which format?

A. zip

B. dmg

C. sitx

D. gzip

Correct Answer: B

QUESTION 2

In OS X Mountain Lion, Safe Boot _____.

A. increases data security by modifying Sharing settings, so only essential protocols are enabled at startup

B. facilitates troubleshooting by preventing loading of third-party components in the operating system at startup

C. increases data security by assigning all standard users Read-only privileges to mounted local volumes

D. prevents users from accessing sensitive system files by loading Simple Finder instead of Finder at startup

Correct Answer: B

QUESTION 3

When a user opens an application, in what order does OS X Mountain Lion search the three Library folders in the local file system for resources that the application needs to access, such as fonts?

A. 1. ~/Library/

2.

 /Library/

3.

 /System/Library/

B. 1. /Library/

2.

 ~/Library/

3.

/System/Library/

C. 1. ~/Library/

2.

/System/Library/

3.

/Library/

D. 1. /Library/

2.

/System/Library/

3.

~/Library/

Correct Answer: A

QUESTION 4

If it appears that all configured printers are having problems, what\\'s a potential quick fix?

A. Using the Finder Info window you can force an application to open in 32-bit mode. This step is necessary for a 64-bit application to support older 32-bit plug-ins or application resources.

B. If a master password is reset because it was lost, Legacy FileVault accounts can\\'t be reset by the new master password.

C. If all printers appear to be having problems, a quick fix is to reset the entire printing system by using secondary (or Control-) click in the printer list and then choosing "Reset printing system."

D. If a network device needs to send data to another network device on the same LAN, it addresses the outgoing packets based on the destination device\\'s MAC address.

Correct Answer: C

QUESTION 5

On an OS X computer running Mountain Lion, changes made in the Software Update pane of System Preferences apply to ALL users of the system.

A. True

B. False

Correct Answer: A

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