

9L0-415^{Q&As}

OS X Support Essentials 10.9

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QUESTION 1

Three methods for uninstalling applications include:

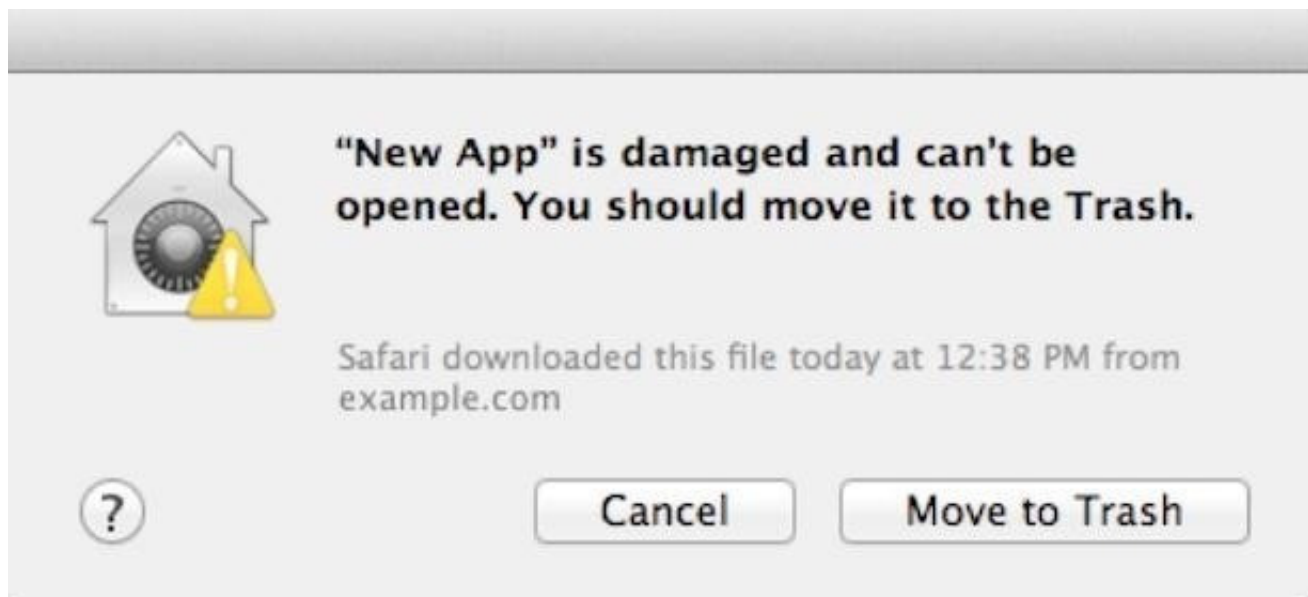
Open Launchpad, hold down the Option key, and click the "X" button In the Finder, drag the primary application to the Trash and then empty the Trash Use a custom-built uninstaller package

- A. What three methods can be used to uninstall applications?
- B. Which two methods can be used to automatically connect a network share?
- C. What three primary sources can Migration Assistant pull from?
- D. What four methods can be used to restore from a Time Machine backup?

Correct Answer: A

QUESTION 2

Review the screenshot and answer the question below.



You downloaded an app using Safari. When you try to open the app, you see the message shown above. What is a possible explanation?

- A. The sandbox into which the app was downloaded by the quarantine system has become corrupted.
- B. The certificate needed to decrypt this app cannot be found in the keychain.
- C. Gatekeeper has recognized that the app was altered after it was signed.
- D. The app was signed using a certificate from an unknown authority.

Correct Answer: D

QUESTION 3

Which users are allowed to unlock a FileVault 2 protected system?

- A. Any user that's FileVault enabled is allowed to unlock a FileVault 2-protected system. This includes any local or cached network user account that was enabled when FileVault 2 was set up or created after FileVault 2 was enabled. Further, administrators may return to Security and Privacy preferences to enable additional accounts.
- B. Secure Empty Trash will perform a 7-pass erase on the contents of the Trash folder.
- C. All Apple software updates are handled via the Mac App Store.
- D. An item's ownership and permissions can be identified using the Info or Inspector windows in the Finder.

Correct Answer: A

QUESTION 4

On your OS X Mountain Lion computer, you want the Finder to display filename extensions by default. How can you configure this setting from the Finder?

- A. Choose Preferences from the Finder menu, click Advanced, and select the option "Show all filename extensions."
- B. Control-click anywhere on the Desktop, select Preferences from the pop-up menu, click Advanced, and select the option "Show all filename extensions."
- C. Choose Show View Options from the View menu, and select the option "Show all filename extensions."
- D. Select any file icon, and choose Get Info from the File menu. In the Info window, click the disclosure triangle next to Name and Extension, deselect the option "Hide extension," and click Change All.

Correct Answer: A

QUESTION 5

Which OS X Mountain Lion tool can help you create a strong password?

- A. Password Audit, accessible from Security preferences
- B. Password Assistant, accessible from Users and Groups preferences
- C. Security Audit, accessible from Directory Utility
- D. Password Checking, accessible from Parental Controls preferences

Correct Answer: B