

## 9L0-415<sup>Q&As</sup>

OS X Support Essentials 10.9

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**QUESTION 1**

What are the two primary traditional installation methods in OS X?

- A. The Archive option in the Finder creates compressed zip archive files.
- B. Metadata is information stored outside of a file or folder. It provides additional information about files and folders. Examples include: file flags, extended file attributes, and permissions.
- C. The diagnostic reporting feature automatically creates a diagnostic report log any time an application crashes or hangs. The diagnostic report log can be viewed immediately, reported to Apple via the Internet, or viewed later in the / Applications/Utilities/Console application.
- D. Traditional installation methods are generally categorized as either a drag-and-drop installation, where the user simply copies the application to the local system; or as an installation package, where an installer process places the items on the local system.

Correct Answer: D

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**QUESTION 2**

Why would you want to open an application in 32-bit mode?

- A. Documents saved to iCloud can be managed from the application that was used to create and save the document. iCloud documents don't appear anywhere in the Finder that a user would normally look.
- B. Using the Finder Info window you can force an application to open in 32-bit mode. This step is necessary for a 64-bit application to support older 32-bit plug-ins or application resources.
- C. The master password is used to reset local account passwords.
- D. The OS X Mavericks installer can be downloaded from the Mac App Store for free.

Correct Answer: B

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**QUESTION 3**

The master password is used to reset local account passwords.

- A. How can you identify duplicate fonts?
- B. Where are application preferences stored?
- C. What are the advantages of code signing?
- D. What does the master password do?

Correct Answer: D

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## QUESTION 4

A standard user can connect to any non-WPA Enterprise Wi-Fi network via the Wi-Fi status menu. Because the system Keychain must be modified for WPA Enterprise connections, only an administrative user can establish these types of connections.

- A. What's the easiest method in OS X to configure VPN settings?
- B. Through what mechanism can a standard user configure Wi-Fi settings?
- C. Which applications can manage document locking?
- D. How can you limit the use of Location Services?

Correct Answer: B

## QUESTION 5

Review the screenshots of a Mac computer's Network pane, and then answer the question below.



If a Mac with the network configuration shown above needs to initiate a connection to a server at address 17.20.8.9, which interface will it use to do so?

A. Neither interface: this computer cannot communicate with the server at 17.20.8.9.

B. Wi-Fi

C. Either interface may be used, based on automatic routing.

D. Ethernet

Correct Answer: C

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