# 9L0-415<sup>Q&As</sup>

OS X Support Essentials 10.9

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#### **QUESTION 1**

What are the two primary traditional installation methods in OS X?

A. The Archive option in the Finder creates compressed zip archive files.

B. Metadata is information stored outside of a file or folder. It provides additional information about files and folders. Examples include: file flags, extended file attributes, and permissions.

C. The diagnostic reporting feature automatically creates a diagnostic report log any time an application crashes or hangs. The diagnostic report log can be viewed immediately, reported to Apple via the Internet, or viewed later in the / Applications/Utilities/Console application.

D. Traditional installation methods are generally categorized as either a drag-and-drop installation, where the user simply copies the application to the local system; or as an installation package, where an installer process places the items on the local system.

#### Correct Answer: D

#### **QUESTION 2**

Why would you want to open an application in 32-bit mode?

A. Documents saved to iCloud can be managed from the application that was used to create and save the document. iCloud documents don\\'t appear anywhere in the Finder that a user would normally look.

B. Using the Finder Info window you can force an application to open in 32-bit mode. This step is necessary for a 64-bit application to support older 32-bit plug-ins or application resources.

C. The master password is used to reset local account passwords.

D. The OS X Mavericks installer can be downloaded from the Mac App Store for free.

Correct Answer: B

#### **QUESTION 3**

The master password is used to reset local account passwords.

- A. How can you identify duplicate fonts?
- B. Where are application preferences stored?
- C. What are the advantages of code signing?
- D. What does the master password do?

Correct Answer: D

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#### **QUESTION 4**

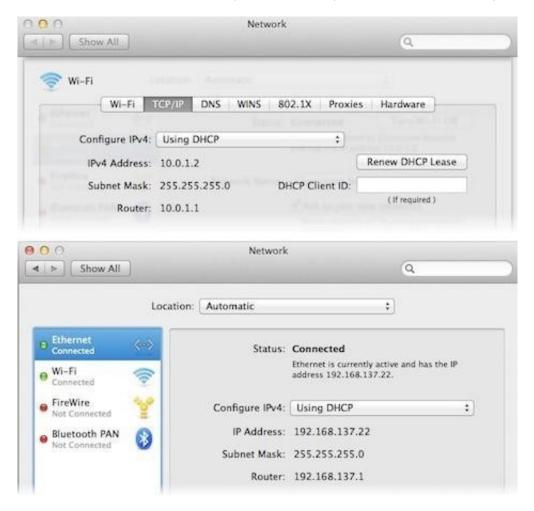
A standard user can connect to any non-WPA Enterprise Wi-Fi network via the Wi-Fi status menu. Because the system Keychain must be modified for WPA Enterprise connections, only an administrative user can establish these types of connections.

- A. What\\'s the easiest method in OS X to configure VPN settings?
- B. Through what mechanism can a standard user configure Wi-Fi settings?
- C. Which applications can manage document locking?
- D. How can you limit the use of Location Services?

Correct Answer: B

#### **QUESTION 5**

Review the screenshots of a Mac computer\\'s Network pane, and then answer the question below.



If a Mac with the network configuration shown above needs to initiate a connection to a server at address 17.20.8.9, which interface will it use to do so?



- A. Neither interface: this computer cannot communicate with the server at 17.20.8.9.
- B. Wi-Fi
- C. Either interface may be used, based on automatic routing.
- D. Ethernet

Correct Answer: C

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