

## 72301X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Certified Exam

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## QUESTION 1

In which three modes can you use the command traceSBC in Avaya Session Border Controller? (Choose three.)

- A. Automatic mode
- B. Real-time mode
- C. Ladder mode
- D. Summary-time mode
- E. Non real-time mode

Correct Answer: ABE

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## QUESTION 2

Avaya currently uses the online tool called Avaya Diagnostic Methodology (ADM) for partners to raise trouble tickets and receive assistance, and expects customers/partners to have performed the following tasks before raising a trouble ticket.

1.  
Clearly stated the problem.
2.  
Detailed the findings.
3.  
Clarified the problem.

When they receive the trouble ticket, what is the next step in the diagnostic methodology that Avaya Tier 3 support will perform?

- A. Identify a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement a solution.
- D. Determine the cause.

Correct Answer: D

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## QUESTION 3

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. An RTP media stream will always bypass an SBCE.
- B. An RTP media stream will only flow through the SBCE if it is encrypted.
- C. An RTP media stream will transcode the codec as it flows the SBCE.
- D. An RTP media stream will typically flow through the SBCE.

Correct Answer: D

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#### QUESTION 4

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..."

instead of the users named followed by "please enter your password..."

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura

Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

- A. Change clid-numbering 0 SAT form to send the correct CLID.
- B. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.
- C. In Session Manager, configure a DigitConversionAdapter with `fromto=true\` to update the `Form\` header as well as the P-asserted-identity, and link it to the AAM SIP Entity.
- D. Having identified the trunk group from Avaya Aura Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.

Correct Answer: C

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#### QUESTION 5

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura ?Messaging (AAM) and issues the vmstat command. What information will the display present?

- A. The amount of virtual memory used
- B. The status information about the virtual machine
- C. The statistical information about voicemail boxes
- D. The count of mailbox password violation attempts

Correct Answer: A

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