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QUESTION 1

What are two valid Avaya Aura Messaging (AAM) Measurement Report types? (Choose two.)

A. Occupancy

B. Load

C. Users

D. Disk Usage

E. Feature

Correct Answer: BE

Reference:https://downloads.avayA.com/css/P8/documents/100166431(page 289)

QUESTION 2

Considering the message flow to an Avaya Aura Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

A. CSTA

B. TSAPI C. SIP

D. WCF

Correct Answer: C

QUESTION 3

Which tool has an option to debug the TLS handshake between the server and the client?

A. SIP Trace Config and SIP Trace Viewer

B. List trace tac 701

C. traceSM

D. List trace tac 701/tls

Correct Answer: C

QUESTION 4

Which two methods can be used to determine the status of the Switch/CTI Link between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)? (Choose two.)

A. Observe the AES Alarm Report.

B. Run an ASAI test on AES.

C. Observe the CM dashboard.

D. Observe the AES dashboard.

E. Run thestatus aesvcs cti-linkcommand on CM.

Correct Answer: BE

QUESTION 5

After Avaya Aura Messaging (AAM) answers a call Avaya Aura Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM. Which SIP message is sent by Avaya Aura Communication Manager (CM) to AAM to initiate the shuffle?

A. Re-Invite

B. Refer

C. Info

D. Cancel

Correct Answer: A

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